

Customer quotations that MBRS are proud of...

“...Hi there,

Just a short word of thanks really. Last time we met I'd just had a tyre blow out as the Nigel Mansell Cycle Challenge was about to leave Leighton Buzzard for London. You had my tyre, rim tape and tube on and off with such skill and speed, and really helped out a tricky situation, so thanks a lot. The ride into London was fantastic, with police outriders helping us through London, and the gates at Downing Street opening up for a photo opp in front of the famous black door. Without your help I might have missed it all.”

Thanks so much,

Patrick Carr

"Sam's repair service is second to none. Fast, friendly and reliable. No longer will I take or trust my bike in anyone else's hands other than Sam's"

Craig – Leighton Buzzard.

"Excellent Service, to say Sam is meticulous and has OCD for perfection is an understatement ;-). He tuned up my new bike to a thoroughbred racing speed!"

Andrew - Leighton Buzzard.

“Dear Sam,

Just a note to say thank you very much for the Assisted Service training today.

Jo and I really enjoyed the training. We felt it was extremely useful and just at the right level for us both. We both feel more confident to have a go at fixing our bikes.

Once again, thanks very much indeed for an enjoyable day.

Kind regards”

Lisa – Bedford.

“...It has been a pleasure engaging with MBRS UK Ltd for carrying out bike maintenance at my Bike It Schools. The Company has been easy to work with especially in terms of communication and has been totally reliable. My schools have all given good feedback about the visits that MBRS has made and find Sam very good to deal with from a teacher's point of view as well as being effective at speaking to the children about their bikes.

I look forward to using MBRS for my next batch of Dr Bikes at my schools.”

Richard Noon

Sustrans Bike It Officer

“...MBRS is actively supporting community and voluntary groups locally by offering expert technical advice and training. Sam has the natural capacity to work with diverse groups of people in different environments where he takes the time to explain the work he has done and to offer sound advice to customers. He is personable and engaging and has been a real asset for the CTC Bike Club project as it takes shape in the area.”

Tejesh Mistry

Bike Club Development Officer

"...I would have no hesitation in recommending MBRS to anyone, Sam has offered a highly professional and great value for money service. When working with schools I feel confident that the children's bikes are maintained to a very high standard and Sam has an excellent rapport with the children."

Lucie Taylor

Sustrans Bike It officer, Aylesbury

"...MBRS UK have provided an excellent service for GoCycle to Work days - turning up punctually with his own equipment, setting up in suitable places to catch people's attention while ensuring that there are no trip hazards, Sam has communicated clearly with passers-by, checked bikes, taken down contact details to pass on and generally been helpful and flexible in his working practices, ensuring an entertaining and successful day for everyone concerned - staff, volunteers and customers. His bike mech knowledge and expertise is excellent and he is able to communicate his know-how in a friendly, clear and encouraging way to all sorts of people who come over for bike checks and cycling information. I have thoroughly enjoyed working alongside Sam, who is a co-operative and positive addition to the activities that we have offered through GoCycle."

Pauline Roby

Go Cycle Project Officer, Leighton Linlade Town Council.

"...Cycle Aylesbury have been using MBRS UK for our summer promotional events 2010. Our usual Dr Bike was fully booked this year and following a recommendation from our Bike IT officer, we were so pleased that Sam could help us out at relatively short notice and at all our events... and more beyond! Sam has been an excellent Dr Bike, accompanying us at numerous events in and around Aylesbury and providing bike repairs and lots of top tips to customers. The public and especially the children respond really well to Sam's approach to bike mechanics, he really engages the customer and encourages them to watch and learn as he talks them through the repairs and checks on their bikes.

Sam is extremely professional and over the past three months the Cycle Aylesbury team have got to know him really well, it's like having another team member who's much more technically gifted than us! Sam is well informed about our cycle town project and recently stepped into the limelight for a local TV interview on our behalf... without any prior notice and said all the right things! He likes to be busy and is so enthusiastic about cycling and our promotions, it really rubs off. He even arrives early to help us set up our dreaded gazebo! I have recommend MBRS to others and I know that they too are really impressed with the hands on approach. Sam is excellent value for money and is so passionate about his work that we will be booking him up early for next year's cycling events."

Simon

Cycle Aylesbury Programme Manager

Glover

"I had good fun and gained more confidence having Sam watch over me during the Assistive Service. I had no worries about not having the right tool or not knowing what the best way of tackling a job was. His friendly manner and has a wealth of knowledge about all things bike related made for an enjoyable experience"

Lynda, Toddington.